



# STAR SKY

## RECREATIONAL CLASS POLICIES

- Our classes operate on a subscription type basis. You subscribe for a specific class upon registration. **Please note, the classes continue week-to-week until you cancel by submitting a Drop Request through our Parent Portal.**
- Classes are broken up into consecutive, 8-week billing periods. You can subscribe for a class at any point during a billing period, you would pay for the remaining classes within that period, as well as the \$50 annual membership fee to start your subscription. If you are adding a class to your schedule, you may do that at any time and class tuition will be prorated. Athletes must stay in the class they are enrolled in but may request to move times and/or coaches at the end of the 8-week cycle, prior to the new billing cycle.
- **In order to keep your subscription active, you must pay the 8-week session balance no later than the first day of each new 8-week billing period.** If we do not receive your payment by the first day of each new billing period, your student will be dropped from our roster. You will be financially responsible for all classes up until the drop date listed for your student's enrollment.
- We encourage students to participate in a free trial class prior to registering! **To schedule a trial class**, first create your Parent Portal account by navigating to it on our website, then schedule your trial class through the Portal. We approve/deny requests each day, so we recommend requesting a trial 24+ hours in advance. **Please note, upon approval, scheduling a trial class only confirms your spot for your trial class, it does NOT guarantee you a spot in the same class after your trial.**
- **Class tuitions and annual membership fee are non-refundable, but you have the option to switch classes to a more suitable class (so long as your selection is available) at no additional charge.**
- **There is a \$35 fee for returned or rejected payments.**
- **Each student can makeup up to 2 classes per 8-week session.** Makeups must be taken sometime within the same 8-week session that the class was missed and scheduled in advance with our office, as classes fill up quickly. Careful scheduling! If you need to reschedule a previously scheduled flex class, you must **cancel** your previously scheduled flex class at least 24 hours before the start-time. Otherwise, the flex class cannot be rescheduled. Any unfulfilled makeups will turn into complimentary open gym sessions.
- If you wish to request any of the following, **you MUST communicate your request with us via email: [starskylv.com@gmail.com](mailto:starskylv.com@gmail.com)**
- **Authorizing a one-time charge to your card on file for specific line item(s).**
- **We keep a card on file for all families to enable autopay (automatic card charge).**
- ***Ask about our sibling & military discounts!***

## Open Gym/Independent Training policies

- Star Sky Gymnastics reserves the right to deny participation of students with certain injuries, health conditions, or behavioral issues (*especially bullying behavior*). Students must use caution and follow instructions for their own safety, and that of others. Reckless behavior will result in dismissal from open gym and forfeiture of payment.
- If an instructor sees a student acting any way the instructor sees as unsafe the student will be asked to stop or even leave the facility.
- Star Sky Gymnastics is not responsible for lost or stolen items.
- Smoking, vaping, e-cigarettes, alcoholic beverages, or illicit drug use is not allowed or tolerated at Star Sky Gymnastics.

## Trampoline Attire & Safety policies

- Students should wear comfortable, form-fitted clothing that stays in place during inversions, jumps, and spins. No clothing with buckles, zippers, or large buttons should be worn. Trampoline shoes or trampoline socks need to be worn—NO STREET SHOES are permitted.
- No jewelry should be worn.
- Only one person at a time on each trampoline.

## Aerial Attire & Safety policies

- Students should wear comfortable, form-fitted clothing that stays in place during inversions, drops, and rolls. No clothing with buckles, zippers, or large buttons should be worn.
- No jewelry should be worn and long hair should be tied back.
- Aerialists are required to have a mat (at least 8" crash mat) under them each time their feet leave the ground.
- If an instructor sees a student acting any way the instructor sees as unsafe the student will be asked to stop or even leave the facility.